

Application for Utility Services

City of Marengo
153 E. Main St P.O. Box 245
Marengo, Iowa 52301

Name of Applicant _____ Date of Birth _____

Social Security # _____ Driver's License # _____

Current Employer _____ Your Phone # _____

Name of Applicant _____ Date of Birth _____

Social Security # _____ Driver's License # _____

Current Employer _____ Your Phone # _____

Service Address: _____

Mailing Address: _____

Move in Date: _____

Landlord: _____

In Case of Emergency: (Person not living with you)

Name _____ Phone # _____

Address: _____

FOR OFFICE USE

Deposit Amount \$ _____

Receipt Number _____

Application Taken By _____

Deposit Entered into Computer _____

Deposit Entered by _____

Date Entered _____

City of Marengo
153 E. Main St P.O. Box 245
Marengo, Iowa 52301

UTILITY ACCOUNT INFORMATION

The City of Marengo requires a \$100.00 deposit for all renters and a \$75.00 deposit for all homeowners. This deposit is intended to guarantee the payment of your bill. Upon moving the City of Marengo will apply the deposit to your final bill and refund you any remaining balance.

Bills should be paid as soon as possible after receiving them to avoid penalty. Your bill will indicate a TOTAL amount, which you should pay BEFORE the 15th of each month. Should you not pay your bill by the 15th of the month, the City of Marengo will assess a 15% penalty to the outstanding balance. Any outstanding balances as of 5p.m. on the 21st of the month will be assessed a \$10.00 administrative fee and a DISCONNECT NOTICE will be issued.

Upon moving it is your responsibility to inform the City of Marengo that you are moving and provide the City with a forwarding address. It is also your responsibility to make sure that all final bills are paid in full. Failure to do either of these will result in the City of Marengo taking legal action to assure payment on the account.

DISCONTINUANCE OF SERVICE FOR NON-PAYMENT

Failure to pay a bill by the date on the disconnect notice will result in discontinuation of water service. You, as the customer, will be given an opportunity to appeal the reason for the discontinuance. All appeals shall be before the City Council. In the event that the services are discontinued, a \$25.00 reconnect fee (for all reinstatements done between the hours of 8 a.m. and 3 p.m.) or a \$50.00 reconnect fee (for all reinstatements done between the hours of 3 p.m. and 5 p.m.) as well as the unpaid portion of the utility bill will need to be paid prior to reinstating service. No reinstatements of service will take place after 5 p.m.

AUTOMATIC PAYMENT (ACH)

To assist in timely payments, the City of Marengo offers the option of automatic payment to all utility customers. Please ask for further information if you would like to take advantage of this option.

NOTICE TO ALL TENANTS

The City of Marengo will be informing your landlords of ALL disconnect notices.

I, the undersigned, understand the rules and regulations mentioned above and agree to abide by all the rules and regulations of the City of Marengo utility services. I also understand what action(s) will be taken if I do not abide by these rules and regulations.

Signature of Utility Customer

Signature of City of Marengo Employee

Date

Date